

## Notice of Proposed Procurement Amendment Modification de l'avis de projet de marchés

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<b>Sujet</b> Réadaptation professionnelle		
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<b>Solicitation No. - N° de l'invitation</b> 51019-057007/B	<b>GSIN - NIBS</b> G009G	
<b>Amendment No. - N° de la modification</b> 003	<b>Closing Date - Date de fermeture</b> 2007-05-25 02:00 PM	Atlantic Daylight Saving Time ADT heure avancée de l'Atlantique HAA
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$MCT-001-3184	<b>Delivery Date - Date de livraison</b> SEE HEREIN	
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<b>Notice Type - Genre d'avis</b> NPP (Standard) - APM (Standard)	<b>Trade Agreement - Entente Sur le Commerce</b> NONE AUCUNE	
<b>Comprehensive Land Claim Agreements - Ententes sur les revendications territoriales globales:</b> <input type="checkbox"/>		
<b>Tendering Procedures Processus de demande de soumissions</b> The bidder must supply Canadian goods and/or services Le soumissionnaire doit fournir des biens et/ou des services canadiens		
<b>Procurement Strategy - Stratégie d'approvisionnement</b> <b>Competitive - Concurrentielle</b> Best Overall Proposal Meilleure proposition globale		
<b>Document Distribution - Document disponible</b> <b>Solicitation Documents - Documents d'invitation à soumissionner</b> MERX <b>Attachments - Pièce jointe</b> MERX3		
<b>Recommended By - Recommandé par</b>		<b>Approved By - Approuvé par</b>
<b>PWGSC Purchasing Officer - Agent des achats du TPSGC</b> Tel. No. - N° de tél.		<b>PWGSC Section Chief - Chef de section du TPSGC</b> Tel. No. - N° de tél.
<i>The Crown retains the right to negotiate with suppliers on any procurement. Documents may be submitted in either official language of Canada.</i>		<i>L'État se réserve le droit de négocier les conditions de tout marché avec les fournisseurs. Les documents peuvent être présentés dans l'une ou l'autre des langues officielles du Canada.</i>



## Vocational Rehabilitation

This requirement contains a Security Requirement.

The requirement is limited to Canadian goods and services.

Veterans Affairs Canada (VAC), Charlottetown, PEI is seeking a contractor who will assist VAC in executing its responsibilities in providing Vocational Rehabilitation and Vocational Assistance services for all those declared eligible and able to participate. The objective of this Vocational Rehabilitation contract is to have services and networks in place to assist eligible Veterans of the Canadian Forces (CF) and, in some cases, their spouses and survivors, to prepare for suitable gainful employment in civilian life.

The expectations for the provision of Vocational Rehabilitation services includes any process designed to identify and achieve an appropriate occupational goal for a person with a physical or mental health problem, given their state of health and the extent of their education, skills, and experience.

The clients will be located all across Canada with a small number in remote areas and abroad. The services are to be provided for a three (3) year period with the option to renewal for two additional one year periods. In addition, VAC may, in future, provide benefits and services for additional medically releasing members of the Canadian Forces who would benefit from rehabilitation. Therefore an electable option to add these clients is also included.

The initial start up time is expected to be 3 months following the date of award of the contract. The estimated number of clients per year ranges from 829 - 2286 with the possibility of adding additional medically releasing members as mentioned above.

Bidders must meet the following mandatory requirements:

1. Compliance with the terms and conditions of the Request for Proposal.
2. The bidder must provide proof of their ability to provide the full range of services nationally. As part of this proof bidders must identify any subcontract/partnerships including résumés and certification that the entire arrangement meets the security and privacy requirements as defined in the SOR. For the purposes of this evaluation acceptable proof is defined as a written statement, with sufficient detail to allow the committee to understand and assess the response, that confirms a contract or business arrangement which includes the provision of services directly to clients in at a minimum of four provinces, one located in western Canada, one in central and at least one in eastern Canada. Western Canada is defined as one of Manitoba, Saskatchewan, Alberta and British Columbia. Central is defined as either Ontario or Quebec, eastern Canada is defined as the Atlantic provinces.



3. Bidders must be able to provide all services and materials fluently in the language of choice (English or French) of the client and/or the federal government employees with whom they may interact in all work locations, at all times. As part of the response the bidder must demonstrate how this will be achieved.

4. Bidders must submit a detailed description of a minimum of one project reference that clearly demonstrates that the Bidder is currently operating a successful Vocational Rehabilitation program where there were 500 or more clients in a given year. The Project description must demonstrate the Bidder's capacity to fulfill the requirements of the SOR included in this RFP. The project(s) must have been up and running and delivering Vocational Rehabilitation services for at least 12 months as of the bid closing date of this RFP. The Bidder must provide a reference(s) that may be contacted by the evaluation team. The evaluation team reserves the right to conduct an on-site visit for verification of the bidders operations as described..

5. The following list outlines the minimum requirements of rehabilitation designations for the Contractor's staff who will be delivering specialized services directly to clients:

Education/experience/certification of staff (e.g., CCRC, RRP, CVE):

All proposed personnel providing Vocational Rehabilitation must have a degree in Social Sciences, Health Sciences, Human Services or a related field with a minimum of 3 years experience in the provision of Vocational Rehabilitation or "Current/active RRP, CCRC or CVE designation/certification.

Bidders must submit proof of education and certification in the form of a copy of the certificates for individuals who will be designated to work on a VAC contract should they be the successful company.

6. The Bidder must be incorporated under the laws of Canada or of a province of Canada and must carry on business in Canada.. In order to meet this requirement the Bidder must demonstrate it is carrying on business in Canada (include office location) by providing the following:

- a statement to certify that the Bidder is a corporate entity and indicates the laws under which the entity was incorporated; and
- a certificate of incorporation; and
- the corporate name corresponding with that certified above ensuring the proposed entity corresponds with the RFP to ensure that it is the entity with which the Crown may contract

7. All offices of operations, records and information storage (electronic and hard copy data), for the proposed Contract must be located in Canada (except where exempted by VAC for individual clients residing outside of Canada). All data processing must also be conducted and only



accessible in Canada. Bidders must demonstrate that they comply with this requirement and indicate the location(s) of data centers, call centers, centers of operations, data processing, records and information storage locations including any that may be used as back up or for the purposes of disaster recovery. Additional points will be awarded to the Contractor, after stage 2, who has an office in key locations (i.e. Halifax, Alberta, Victoria, Québec, Ontario-Petawawa).

This requirement is for Health and social services and is excluded from all the Trade Agreements, specifically, it is not listed in the Services Coverage for WTO-AGP defined by the Common Classification System. It is also excluded from NAFTA, Chapter 10, Annex 1001.1b-2 Services, Section B - Excluded Coverage, Schedule of Canada and is also excluded from AIT under Part IV, Chapter 5, Annex 502.1B - Services covered by Chapter Five.

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